



## **HOLOSUN® Elite Warranty**

Your Holosun Elite product is warranted to be free of defects in materials and workmanship to the first owner upon registration of the product. This warranty specifically applies to the metal structure, optical and illumination systems. The metal structure/housing and optical system (glass) of your Holosun Elite product is warranted for the life of the product under normal, personal use. Under the Holosun Elite Warranty, the illumination system (LED and electronics), is warranted for 10 years from the manufacture date under normal, personal use. In the event of a confirmed defect under this warranty, we will, at our option, repair or replace the product with a Holosun Elite product of similar type/function, and of equal or greater value. Holosun reserves the right to make substitutions for similar product/s if the warranted model in question is no longer in production. This Holosun Elite Warranty does not apply to: (a) asserted defects caused by normal wear and tear of any part including knobs, finish, etc.; (b) asserted defects caused by modification including; aftermarket finishes, unauthorized service, improper maintenance, acts of Nature; and (c) asserted defects involving subjective personal likes or judgments. Also, this warranty is null and void if modification or maintenance is provided by someone other than Holosun. Holosun may restrict warranty service for our products to the country from which Holosun or its authorized dealers originally sold the Holosun product. For warranty claims outside the United States, the costs of shipping or transporting the product (including to and from Holosun or our dealer), any insurance or any fees, duties and taxes are the sole responsibility of the purchaser and will not be covered by this warranty.

### **Warranty Service**

To receive a Return Authorization (RA) number for warranty service, you will need to do the following:

1. Call 1-877-926-4618 or email [warranty@holosun.com](mailto:warranty@holosun.com) describing your issue. Including images can assist with the process. A copy of the original Proof of Purchase showing date of purchase must be provided to process the RA.
2. Once the request has been received you will either receive a reply by email that contains all of the necessary return information, or a customer service representative will contact you and give you an RA number over the phone.
3. If the date is less than 90 days from the purchase date, Holosun will cover the cost of shipping the repaired or replacement product back to you. Otherwise, please include a check or money order in the amount of \$10 payable to Holosun Technologies Inc. with the product being shipped

to use. This partially offsets processing and shipping costs. All return transportation, insurance and freight charges associated with the warranty service and repairs are the responsibility of the purchaser.

### **To Send in the Product**

To send in the product, you will be required to include the following items:

- 1.The defective product.
- 2.Adequately package the product to protect it during shipment. Mark the outside of the package with the RA number and include the shipping address provided.
- 3.Complete the Return Authorization form that was emailed to you or otherwise delivered to you and include in the package
- 4.Utilize a deliver service that provides tracking information.

### **Other Terms**

THIS HOLOSUN ELITE WARRANTY IS THE EXCLUSIVE WARRANTY FOR THE HOLOSUN ELITE PRODUCTS. WE DISCLAIM ANY AND ALL OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE OR OF MERCHANTABILITY. WE SHALL NOT BE LIABLE IN TORT, INCLUDING NEGLIGENCE OR STRICT LIABILITY, AND SHALL HAVE NO LIABILITY AT ALL FOR INJURY TO PERSONS OR PROPERTY. OUR LIABILITY FOR FAILURE TO FULFILL ANY OBLIGATION UNDER THIS LIMITED WARRANTY OR ANY OTHER LIABILITY IN CONNECTION WITH THIS PRODUCT SHALL BE LIMITED TO THE AMOUNT OF THE PURCHASE PRICE RECEIVED BY US FOR THE PRODUCT. THE REMEDIES STATED IN THIS LIMITED WARRANTY ARE THE PURCHASER'S EXCLUSIVE REMEDIES AGAINST US REGARDING THIS PRODUCT. UNDER NO CIRCUMSTANCES SHALL WE BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS AND REVENUES, INCONVENIENCE OR INTERRUPTIONS IN OPERATIONS, OR ANY OTHER COMMERCIAL OR ECONOMIC LOSSES OF ANY KIND. THESE LIMITATIONS AND DISCLAIMERS ARE NOT MADE BY US WHERE PROHIBITED BY LAW. SOME STATES OR JURISDICTIONS PROHIBIT LIMITATIONS OF WARRANTIES AND THE PURCHASER MAY HAVE ADDITIONAL RIGHTS IN THOSE STATES OR JURISDICTIONS.

**Registration is required to validate this warranty.**